MARLINK

MARITIME



XCHANGEREPORTS

RECEIVE MONTHLY SATCOM USAGE ANALYSES AND CREDIT ALLOCATION OVERVIEWS

Vessel operators on shore want to stay up to date with how connectivity is used on board. They want to know how much traffic crew generates compared to business usage, which connectivity devices are utilized, who the top users are and how this picture compares to previous months. They need to understand which crew member received how much credit in order to make the proper payroll calculations.

What they most certainly do not want is to spend significant amounts of time on collecting raw data from different sources and aggregating it into a multitude of graphs and grids, month by month.

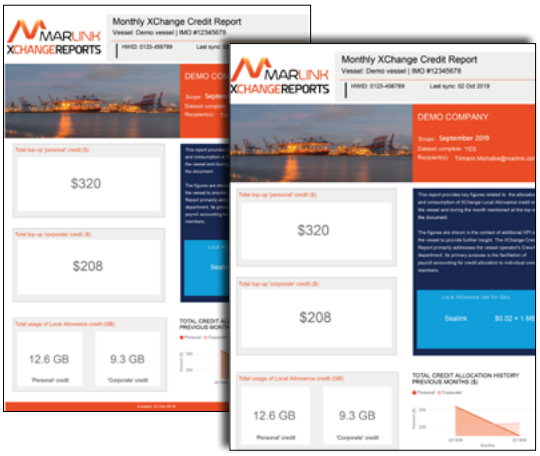
Subscribing to the XChange Reports service gives vessel operators access to detailed reporting on vessel level, based on XChange traffic and credit logs. The service covers two standardized report formats, downloadable from Portal360 and optionally also distributed by email.

Two reports for different audiences
The XChange Reports service is potentially attractive for all operators of transportation, fishing and offshore vessels with XChange on board.

In order to address the different interests of IT and fleet management department on the one side and crewing/HR on the other, the service provides two reports - each with a different topical focus.

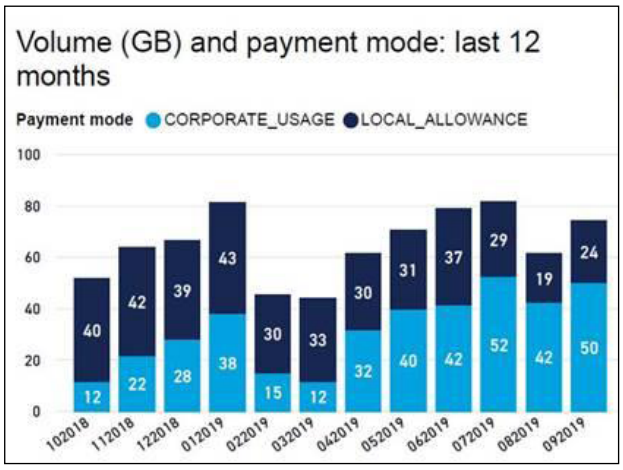
KEY BENEFITS

- Up-to-date insight into airtime consumption details
- Eliminate labour-intensive manual data extraction and aggregation
- Facilitate re-billing credit purchases to crew
- Monitor usage, compare with data from previous months and detect anomalies/mistakes
- Optional effort-free and reliable scheduled delivery by email

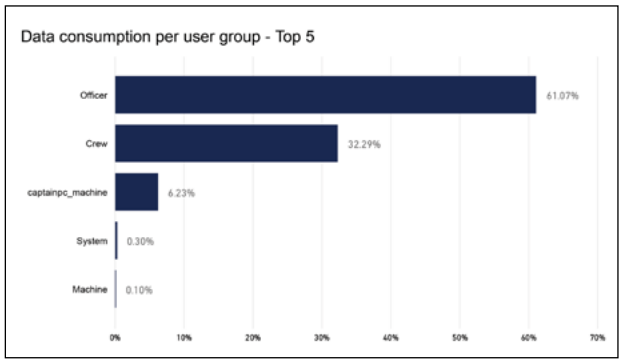


XCHANGE USAGE REPORT

- Addresses ship operator's IT department and fleet/vessel managers
- Provides detailed insight into connectivity traffic generation
- Splits data volume into user groups and top 10 users
- Shows key data in historic context to detect anomalies
- Depicts data in graphs and grids
- File format: PDF

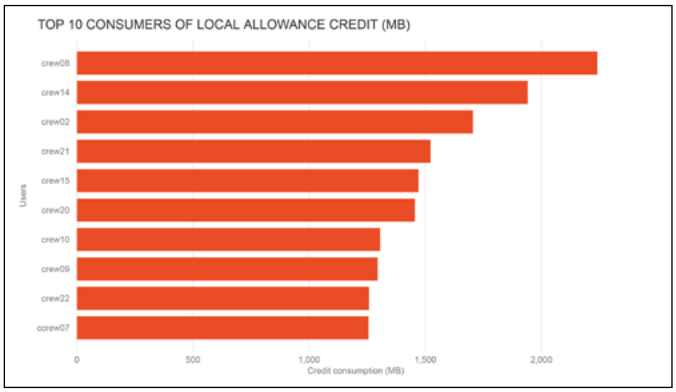






XCHANGE CREDIT REPORT

- Addresses ship operator's crewing/HR department
- Aggregates XChange Local Allowance credit allocations on user level
- Aggregates credit usage information on user level, split by credit type
- Informs accounting team how much money must be subtracted from payroll to balance credit purchases
- Available in PDF and/or CSV format



SUBSCRIPTIONS

XChange Reports is an XChange premium service which requires a subscription on vessel-level and generates a service set-up fee. For minimum subscription period and other details please consult the Terms & Conditions.
For each subscribing vessel, customers receive an XChange Usage Report and an XChange Credit Report by email - sent to the addresses of their choice.

DEMOS

XChange Reports are very straightforward and easy to digest, so there is no free trial promotion offered. An anonymised sample report is available via the Marlink Service Desk, however, should you wish to request a copy.

FIND OUT MORE:
Marlink Service Desk
EMEA: +33 (0)1 70 48 98 98
Americas: +1 (310) 616 5594 – +1 855 769 39 59 (toll free)
Asia Pacific: +65 64 29 83 11
Email: servicedesk@marlink.com
Web: www.marlink.com