MARLINK
Connect smarter. Anywhere.



FULLY MANAGED BUSINESS COMMUNICATION SOLUTIONS

Bridging Offshore & Onshore

Marlink is the reliable partner in fully managed satellite communications and hybrid network solutions to the offshore industry. We support your remote operations at sea with tailored connectivity and IT solutions driving improved operational performance, remote management, and worker well-being.

With a Marlink managed end-to-end solution, you get the connectivity and management solution you need to improve business efficiency and profitability. We provide onboard networks for your rigs and vessels, and keep your remote operations seamlessly connected with your corporate office on shore with resilient, hybrid satellite networks. Your data transmissions are secured and your operations are protected from potential disruption.

KEY BENEFITS FOR EFFICIENT OFFSHORE OPERATIONS

- **Global satellite coverage** with the most extensive satellite coverage for maritime and land operations in C-, Ku-, Ka-, and L-band (GEO/MEO/LEO)
- **High speed satellite bandwidth up to 100+ Mbps**
- **Hybrid connectivity** combining fixed and mobile satellite, terrestrial, cellular, and wireless networks
- **Multi-technology portfolio** available through partnerships with the industry's top satellite and terrestrial network operators, hardware and technology suppliers
- **State-of-the-art online platform** for remote management and monitoring at your fingertips
- **Near 100% availability** with high-grade Service Level Agreement (SLA) for critical communications
- **Expert support** with 24/7 Service Desk and Network Operations Centre
- **Global network infrastructure** and extensive network of local Field Service Alliance partners



Your business telecommunications solutions partner

Marlink offers the most complete portfolio of multi-technology connectivity services and innovative digital solutions to enhance business efficiency. Our tailored communication solutions meet every aspect of your requirements: cost efficiency, high speed connectivity, flexibility, security, and quality of service.

We empower your communications and keep your remote work environment seamlessly interconnected - for smarter, safer and smoother operations.

SATELLITE SYSTEMS

- Global coverage with the most extensive VSAT/MSS footprint (C-, Ku-, Ka, L-band)
- Fixed and stabilised antennas
- Link availability guaranteed to >99.8%
- Bandwidth with speeds up to 100+ Mbps
- Secure, reliable connectivity
- Flexible bandwidth options
- Bandwidth-on-Demand

NETWORK SERVICES

- Tailored onboard networks to support business applications and dedicated worker connectivity
- Satellite connectivity integrated with terrestrial networks like MPLS, Internet and cellular solutions
- Autonomous switching between carriers and networks
- 4G/LTE/Wi-Fi/Wi-MAX for extended coverage

VALUE ADDED SERVICES

- Online portal for easy bandwidth monitoring & booking
- IT & cyber security
- Network management and content filtering, compression and firewall
- WAN optimisation with offices on shore
- VoIP
- Videoconferencing
- Back-up services
- M2M: leak detection, wellhead monitoring, flow measurement
- Tracking & Geofencing

WORKER WELFARE

- Recreational services for remote workers
- Prepaid Internet and telephony
- Access to daily news and infotainment
- Bring Your Own Device (BYOD) / mobile hotspots
- Cost control and access management
- Telemedicine solution to manage health and medical emergencies

CUSTOMER SERVICE & SUPPORT

- 24/7/365 access to Service Desk and Network Operations Centre
- Field Services
- Enhanced technical support
- Dedicated service management
- Service Level Agreement (SLA) with support for diversified service levels
- Out-of-Band support with remote access
- Training Academy

Broadest best-fit portfolio for all operational needs

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Marlink Service Desk

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